

Membership

Aids Vancouver
AIDS Vancouver
BC Common Ground Alliance
BC Seniors Services Society
BCIT Student Association
Blind Beginnings
Boys & Girls Club of South Coast BC
Burnaby Art Gallery
Burnaby Association for Community Inclusion
Burnaby Community Connections
Burnaby Family Life
Burnaby Hospice Society
Burnaby Hospital - Volunteer Services
Burnaby North Community Association
Burnaby Parks & Recreation - Burnaby Village Museum
Burnaby Parks & Recreation - Confederation Centre
Burnaby Parks & Recreation - Edmonds Community Centre
Burnaby Parks, Recreation and Cultural Services
Burnaby Task force on Homelessness
Cameray Community Fund
Canadian Liver Foundation
Canadian Red Cross Society
Cerebral Palsy Association of BC
Citizen Support Services - Burnaby
CNIB
Community Centred College for the Retired
Connec Tra Society
Dixon Society
Douglas College - I-CARE Program
Downtown New Westminster Business Improvement Association
Dr. Sun Yat-Sen Classical Chinese Garden
Eurofest BC Society
Fair Haven United Church Homes
Fellburn Care Centre
Fraser River Discovery Centre Society
George Derby Centre
Girl Guides of Canada-West Coast Area
Heights Merchants Association
Immigrant Services Society of BC
Juvenile Diabetes Research Foundation
L'Arche Greater Vancouver
Lower Mainland Purpose Society for Youth & Families
Metro Vancouver Regional Parks
MOSAIC
Neil Squire Society
New Westminster Family Place
Oakridge Seventh-day Adventist Church
Pacific Immigration Resources Society
PLEA
Queen's Park Care Center
Royal Columbian Hospital - Volunteer Resources
Royal Soccer Club
S.A.R.A. Society (Save Animals through Rescue & Adoption)
Scouts Canada
Simon Fraser Campus Radio Society
South Burnaby Neighbourhood House
St. Michael's Centre
Start2Finish
The New Vista Society
Variety - The Children's Charity
Volunteer Grandparents
Willingdon Care Centre

Funders

City of Burnaby
Community Living BC (CLBC)
Human Resources & Skills Development Canada
- (HRSDC)
Province of BC - Community Gaming Branch
United Way of the Lower Mainland

Thank You Supporters

Brentwood Town Centre
Burnaby Now
Chevron Canada
City of Burnaby
Investors Group
Lotus Café

Board of Directors

Stephen Sjoberg, President
Woosang Lee, Treasurer
Virginia Yip, Secretary
Isabel Kolic, Director
Edwin Au-Yeung, Director
Sarah Fantin, Director

Staff

Dave Baspaly, Executive Director
Frieda Robertson, Office Administrator
Oscar Cruz, Manager of Supported Volunteering
Lee Faurot, Community Developer
Jeff Scheffel, Community Developer Interim



VOLUNTEER
B U R N A B Y

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**VOLUNTEERS
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VOLUNTEER COMMUNITY INVOLVEMENT
B U R N A B Y **STARTS HERE**
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ANNUAL REPORT 2012

President's Message

» *together we can make a difference*

We have had another wonderful year at Volunteer Burnaby. We have faced funding challenges head-on and have recently received some very positive news from our funders that will ensure that our organization will continue to provide important volunteer service in our community for years to come. Our terrific staff group has, for the most part, remained intact and our board has expanded to a robust and vibrant 7 members. Our strategic planning session in January involved a great deal of reflection on our core programs and what it is that we do best and further reminded me why I continue to remain involved on the board level.

Burnaby is a community that is rapidly growing and organizations like Volunteer Burnaby serve important roles in forwarding and promoting community values and community identity. I want to thank the staff for their continuing hard work and my fellow board members for their commitment and dedication. It is a delight and an honor to serve as a board President and to see and talk with many of you at our annual AGM.

Stephen Sjoberg, President

»Top image from Volunteer Canada National Volunteer Week 2013.



Promoting volunteerism in our communities is critical to ensuring our citizens connect with opportunities to serve. We continue to raise awareness about volunteering and recognize the contributions of those who inspire us to lead. In collaboration with the Burnaby Now Newspaper we continue on a marketing campaign to promote volunteerism through monthly feature stories. We have added Layar, a new application for mobile devices, to allow the reader to lift banners and internet links by scanning the printed page to connect with more information on volunteerism and opportunities to volunteer; at the same time continued to take advantage of milestone events such as National Volunteer Week, Burnaby's Local Hero and Environmental Awards, to highlight key messages about volunteering.



Our commitment to **Building Community** through volunteering has resulted in increased recognition, facilitation, networking and promotion of volunteer services for our programs and our member agencies. We continued to support our members by providing professional development trainings opportunities. New efforts were made to bring volunteer management training opportunities that would be more effective and accessible to those looking to improve, refresh or learn skills to manage volunteer programs. Our Community Developer holds the responsibility of connecting Volunteer Burnaby with local community initiatives and events; by promoting relevant programs and upholding Volunteer Burnaby's mission, the community developer plays a leading role in reinforcing the benefits of volunteerism in the community.



Leading the way on issues related to volunteerism, Volunteer Burnaby works closely with local organizations to provide leadership on volunteerism, locally, provincially and nationally. We ensure our vision and mandate are foremost in our collaborations with our partners. Volunteer Burnaby proudly provides leadership and support to community through direct participation on the following committees:

Burnaby Festival of Volunteers – Hats off Day – Edmonds Spirit Committee – Kensington Fair – Edmonds Festival of Lights – Royal City Festival and other city wide community events.

Our personnel were pleased to directly share their expertise with other organizations to foster community development & volunteer engagement in every community program.

We provide a vital link to **Connect People** with meaningful volunteer opportunities. Our web presence remains strong as we continue to use social media tools such as Facebook and Twitter to attract and engage potential volunteers. Our online database of volunteer opportunities provides a strong platform in connecting agencies with community volunteers. We also respond to telephone inquiries and walk-ins to customize volunteer opportunities searches to the individuals interests.

Our signature **Special Needs Access Program (SNAP)** continues to assist people with developmental disabilities wanting to volunteer as part of the community inclusion experience. SNAP has helped more than 227 individuals in their search for community participation opportunities. Today participants volunteer in diverse positions, ranging from clerical to service, with various organizations.



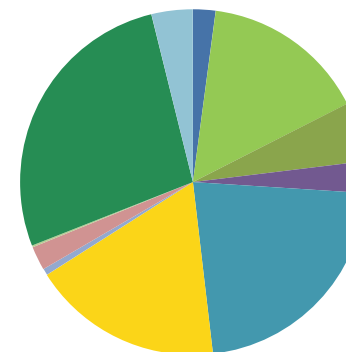
Our **Youth Volunteer** initiatives serve as a conduit for youths seeking volunteer opportunities and our member agencies who wish to develop youth volunteer positions. The synergy of this relationship embodies the future of volunteerism. We hosted a UBC Student Project to explore our role to play for the Career and Work Experience Programs with Burnaby high schools in District # 41 resulting on recommendations and strategies to make volunteer opportunities more accessible to high schools students. The Annual Gift Wrapping fund development at Brentwood Town Centre was a great success with the support of our sponsors: Brentwood Town Centre, Chevron, City of Burnaby and the Burnaby Now Newspaper. Sixty seven volunteers, the majority youth, contributed and outstanding 917 hours with a record average of almost 15 hours per volunteer.

We continued to actively promote and implement volunteer fairs and festivals, supporting leadership programs at local high schools and post secondary education institutions.

Financials: Statements of Receipts & Disbursements

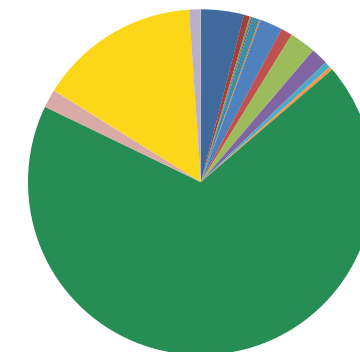
For the Year Ending December 31, 2012

Receipts Total \$252,079



- Memberships & Donations 2.11%
- City of Burnaby 5.55%
- Community Gaming Grant 22.12%
- United Way (Designation) 0.61%
- Misc 0.17%
- Fees for service 3.87%
- Donations in kind 15.41%
- Fundraising event (net) 2.95%
- United Way (Allocation) 17.85%
- Human Resources & Skills Development Canada 2.24%
- Community Living BC 27.10%

Disbursements Total \$258,119



- Advertising & Promotion 4.01%
- Bank charges & interest 0.16%
- Dues, subscriptions, education & training 0.65%
- Office 2.11%
- Rent (net of subsidy) 2.45%
- Travel 0.56%
- Wages & benefits 68.43%
- Marketing & program expenses 15.05%
- Amortization 0.56%
- Directors expenses 0.12%
- Misc 0.12%
- Professional fees 1.06%
- Telephone 1.61%
- Volunteer 0.32%
- Workshops & meetings 1.72%
- Insurance 1.08%

*Full financial statements available upon request